Logger Store Returns and Refunds

To exchange/return items purchased online: Items may be returned to our store in person, or shipped to us prepaid. If you would like to exchange an item, we will ship your replacement at no additional cost. Otherwise, we will refund the purchase price to your original method of payment. Shipping charges are non-refundable.

Please send all exchanges/returns to:

**Logger Store – University of Puget Sound**
**Attention: Returns Department**
**1500 N Warner St**
**Tacoma, WA 98416**

**Note:** All returned items must be in original purchase condition, have original packaging and/or pricing information intact (tags, labels, etc.). Returns are subject to the discretion of management and are not guaranteed. Returns must be accompanied by a receipt.

**Return Policy:** Eligible merchandise (listed below) may be returned for an exchange or refund. All returns must be accompanied by the original receipt or packing list/invoice.

- Textbooks (see policy below)
- Clothing & Merchandise (see policy below)
- Computer/Software/Electronics (see policy below)
- Health and Beauty/Food and Beverage items are not returnable
- Course readers are not returnable
- Special orders are not returnable
- Shipping charges are non-refundable
- Clearance items are not returnable

**Text Refund Policy**

New books must be absolutely clean and free from markings. Shrink-wrapped or packaged items must be returned unopened. Access codes may not be returned if the code is scratched off or exposed. Do not write your name, mark in books, or open packaged bundles until you are sure you will keep them.

- **Full Refund For Textbooks During Academic Year**

  Textbooks must be returned by the end of business on the second Friday of the semester. Off-campus returns must be postmarked by the second Friday of the semester.

  Textbooks purchased after the first two weeks of classes are not eligible for refund.
- **Summer Textbook Returns**

  Textbooks must be returned by the end of business on the first Friday of the semester. Off-campus returns must be postmarked by the first Friday of the semester.

  Textbooks purchased after the first week of classes are not eligible for refund.

- **Incorrect or Defective Books**

  If you receive an incorrect or damaged book, please contact the Logger Store immediately at books@pugetsound.edu.

- **Course Readers**

  Course readers are non-refundable.

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**Clothing & Merchandise Refund Policy**

Eligible merchandise may be returned for exchange or refund within 14 days of purchase. Items must be returned unwashed, unworn, unused, and unopened. Items must be in original packaging, with pricing information intact (tags, labels, etc.).

**Computers/Electronics/Software Refund Policy**

All items must be unopened and accompanied with receipt within 14 days of purchase. Items must be returned unused and unopened.

**Health and Beauty/Food and Beverage Refund Policy**

For health and safety reasons, these items are not returnable.